



La Maison Blanche

SARL HORUS, route de St-Nazaire, 66330 CABESTANY.

Siret : 453 389 603 00011

Téléphone : 0033 (0)4 68 67 18 65

Ouvert de 10h à 12h et de 16h à 18h,

Fermé le mercredi après-midi, le dimanche et les jours fériés

Contrat de gardiennage

Entre les soussignés :

SARL HORUS d'une part,

et M

Adresse :

Téléphone

Personne mandataire.....

IL A ETE CONVENU ET ARRETE CE QUI SUIT :

M confié, à la garde de la SARL HORUS, en box individuel ou familiale,

Nom du chien / chat : Identification :

Race ou type : Né le : Sexe : Femelle / Mâle

Nourriture : chenil / fournie (marque :.....) Nombre de repas :

Problèmes de santé / observations :

Nom du chien / chat : Identification :

Race ou type : Né le : Sexe : Femelle / Mâle

Nourriture : chenil / fournie (marque :.....) Nombre de repas :

Problèmes de santé / observations :

Nom du chien / chat : Identification :

Race ou type : Né le : Sexe : Femelle / Mâle

Nourriture : chenil / fournie (marque :.....) Nombre de repas :

Problèmes de santé / observations :

Moyennant une redevance journalière de € TTC

Jour d'arrivée :

Jour de départ :

Montant du séjour : jours X€ =.....€

Arrhes de€ Solde restant dû :€ à régler au plus tard à la fin du séjour.

Les maîtres confirment qu'ils ont pris connaissance des tarifs pratiqués ainsi que des conditions stipulées dans le règlement d'ordre intérieur et déclarent les accepter sans aucune réserve.

Fait à Le

Signature du propriétaire ou du mandataire

Précédée de la mention « **lu et approuvé** »

Signature de SARL HORUS

INTERNAL REGULATION

To be admitted to our boarding kennel, your pet must be identified (tattooed or microchipped) and up-to-date with vaccinations (dated within the last 15 days and less than one year).

DOG: Rabies, Canine Distemper, Parvovirus, Rubarth's Hepatitis, Leptospirosis, Viral Kennel Cough (Parainfluenza) and Bacterial Cough (Bordetella Bronchiseptica).
CAT: Rabies, Typhus, Coryza, Leukemia.

Upon arrival at our facility, you must provide us with your pet's identification card, passport, and health record. These will remain in our possession for the duration of your stay.

Category 2 dogs are accepted at the facility; the owner must then provide us with all the required documents for this category. All animals must be up-to-date on their internal (worming) and external (flea, tick, mosquito, etc.) deworming before boarding.

If the presence of parasites is detected during the stay, deworming and/or antiparasitic treatment will be performed and billed to the owner.

If the animal develops parasites after boarding, it is because the antiparasitic treatment performed before boarding was ineffective, or not performed, and the boarding house declines all responsibility.

In the event that the owner fails to comply with the protection requirements, particularly to avoid contaminating other animals present at the kennel, the owner will be held liable for all costs incurred as a result of any possible contamination.

The owner must notify us of any health problems, temperamental issues, or veterinary treatments specific to their animal.

All veterinary treatment must be accompanied by a prescription issued by a veterinarian, as well as the required amount of medication to be administered during the stay. In the event of a contagious disease, the animal will be refused admission.

We reserve the right to refuse admission to any animal found to be sick, contagious, unsociable, in poor physical condition, or having difficulty moving, without appropriate medical treatment.

Please note that an animal may, in certain cases, develop stress related to being away from home during its stay in the kennel and, as a result, be prone to eating disorders (gastric problems, weight loss, potomania, etc.) and/or temperamental disorders, such as hyperactivity, which can sometimes cause superficial injuries (scratches, scratches, worn pads, etc.).

It may also attack and/or ingest any vegetation present.

The kennel cannot be held responsible in the event of illness, poor condition, or death of the animal.

Regarding the animal's personal belongings (toys, rugs, cushions, etc.), these are accepted by the kennel but declines all liability in the event of damage.

Any problems that may arise due to non-compliance and/or non-disclosure cannot be attributed to the kennel, and any veterinary or other costs arising from this non-compliance will be the responsibility of the owner, such as damage, medical expenses, etc.

Damage to the premises, protective enclosures, etc., will be subject to additional charges.

The owner entrusts their pet with full knowledge of the height of the fencing (2m) in the enclosures. Consequently, in the event of an escape, the kennel cannot be held liable.

The hygiene and disinfection of the buildings and the recreation areas are ensured daily.

In the event of illness, accident, or injury to your pet during your stay, the owner authorizes us to provide any care deemed necessary by the boarding kennel's designated Veterinary Clinic. Outside of the veterinary clinic's opening hours, the dog will be taken to the on-call emergency ward. Veterinary fees, medications, examinations, and any travel expenses, pharmacy expenses, etc., remain the owner's responsibility.

Any costs arising from this care must be reimbursed to the boarding kennel by the owner upon collection of the pet.

Your pet will be housed alone or with a family (with the same owner), and fed in a pre-agreed manner (boarding kennel food or provided by the owner). We will consult the designated veterinarian if necessary and take all necessary steps to ensure the health of your pet in our care.

The kennel reserves the right to immediately terminate the stay if it encounters difficulties in providing care (aggressive, runaway, destructive, etc.).

The kennel will notify the owner as soon as possible, who will then come (or an agent will) to retrieve the animal.

The owner ensures that they or a representative can retrieve the animal should this situation arise.

In the event of the animal's death during the stay, an autopsy may be performed at the owner's request. A report will be prepared by the veterinarian and a certificate will be issued to the owner, at the owner's expense.

Any animal aged 10 years or older will not be autopsied unless expressly requested by the owner.

The owner, who must have civil liability insurance for their animal, remains responsible for any damage caused by their animal during its stay at the kennel.

Boarding does not result in a pure and simple transfer of liability.

Any false allegations or alterations to the truth by the client within the framework of the kennel contract may result in termination of the contract and even legal action.

In the event of falsification of documents, the full amount will be due as compensation. (Article 441-1 of the Criminal Code)

The pension provider cannot be held liable in the event of a breach of consent by the client.

Pricing is based on the number of days spent in care, whether in a single or family home. No discount or reduction will be granted exceptionally when the owner wishes to provide their pet's food.

A reservation can only be accepted if it is confirmed by a deposit (50% of the boarding fee) no more than one month before the date of stay; otherwise, the reservation will not be accepted. In the event of cancellation, the deposit will not be refunded. The balance must be paid no later than the end of the stay. Otherwise, the establishment will exercise its right of retention with respect to the pet until final payment is received.

In the event of an extension, the owner agrees to notify us as soon as possible. Subject to availability.

If the animal is taken back early, whether by the owner or an agent, and for whatever reason, the entire pension will be retained in view of the immobilization of the reserved location.

Any stay of unknown duration (e.g., hospitalization, etc.) will be subject to an additional deposit equivalent to 10 days of boarding, which will be returned upon the animal's departure and after full payment of the boarding fee. In this case, the owner, a family member, or an authorized representative agrees to pay the boarding fees once a week and to regularly check on the animal.

No animal may be checked in or picked up outside of opening hours, on closed days, or on public holidays.

Any animal not picked up from the kennel 5 days after the contractual departure date and without any news from the owner will be considered abandoned. A complaint for willful abandonment of a domestic animal will be filed against the owner (Article 453 of the Criminal Code). The animal will be handed over to the appropriate authorities.

The establishment cannot be held responsible in the event of heatstroke of the animal due to the particularly hot weather conditions in the Languedoc-Roussillon region. Nor can it be held responsible in the event of accidental death or unforeseeable circumstances, defined as an event whose occurrence (given current knowledge and technology) is impossible to predict, inherent to the animal's nature, or in cases of force majeure (Article 1218 of the Civil Code).

For safety reasons, the kennel premises are prohibited to minors.

The presence of minors is only permitted in the reception area, in the presence of a responsible adult.

The kennel disclaims all liability for any incident due to the negligence of the supervisor.

The kennel disclaims all liability for any incident occurring outside the establishment (e.g., dogs not kept on a leash, lost, vehicle collisions, theft, etc.).

The kennel does not provide grooming services.

The fact that the owner entrusts us with the care of his animal indicates his total acceptance of these general conditions.